

"Y2K" issue in ManageWare V3.0 (Item #096896)

EQUIPMENT INFORMATION SHEET

For Internal Use Only



This is a minor bug and is in ManageWare only and does not affect ManageNet (or CLAX DNet Win).

The bug occurs in 3 places:

1. (Peristaltic) Chemical Pump/Tube life on the Chemical Setup page and System Setup Report.
2. (Transport) Pump Life on the Washer Setup page and Washer Setup Report.
3. Setups last changed date on the Account Setup page and System Setup Report.

In all cases, the bug is that ManageWare displays the year as 19xx rather than 20xx.

It is important to note that the bug is only within ManageWare and that ManageWare does not send incorrect data to the ILS. Also, be aware that ILS will log run hours (for pinch tubes, peristaltic pumps, and transport pumps) correctly after the service dates are reset and that these hours will be displayed correctly in ManageWare. ManageWare does not use

these dates in any sort of comparison, so they do not affect anything else in the program. Logged data records, on the other hand, are interpreted correctly and the reports display the year correctly. The ILS clock/date can also be set and read correctly from ManageWare. The severity of this bug is therefore minimal.

What can we do to fix this?

When a customer calls to report this bug, encourage him/her to upgrade to ManageNet to fix this problem, even if he/she has only one ILS dispenser. We no longer sell ManageWare so all future development will be towards ManageNet only.

Assure the customer that ManageWare can be used without a problem until they get a chance to upgrade. Because the bug is entirely within ManageWare, when the customer upgrades to ManageNet, the bug will be gone leaving no trace.



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